

| <u>Date</u> | <u>AD</u> | <u>Compliment Details</u> |
|-------------|-----------|--|
| 03/04/2017 | NS | Thanks to caretakers at Kendal Town Hall |
| 19/04/2017 | NS | Good service by recycling service |
| 26/04/2017 | NS | Thank you for excellent service from Public Protection visit |
| 04/05/2017 | NS | Thanks to recycling crew for collection a missed bin |
| 04/05/2017 | NS | Thanks to recycling crew for collection a missed bin |
| 09/05/2017 | PI | Thanks to customer services for "professional and patient" manner |
| 11/05/2017 | NS | Appreciates efforts of recycling team for clearing up confusion |
| 17/05/2017 | NS | Thanks to recycling crew |
| 31/05/2017 | NS | "Kind and attentive" staff assisting with recycling collection |
| 31/05/2017 | NS | Thanks to collection team who assisted her with the recycling collection |
| 01/06/2017 | NS | Thanks to Town Hall staff for helping prepare for an event |
| 02/06/2017 | NS/PI | Thanks to depot and contact centre staff for their professionalism |
| 08/06/2017 | PI | Thank contact centre staff for directing customer to correct organisation |
| 19/06/2017 | NS | Thanks for support in the preparations for Staveley Carnival |
| 05/07/2017 | NS | Thanks to crew helping with a recycling bin |
| 10/07/2017 | NS | Thank you to the crews for collecting my waste last year |
| 11/07/2017 | NS | Thanks to Town Hall staff for Levens Choir concert |
| 12/07/2017 | PI | Thank contact centre staff for directing Customer to correct organisation |
| 13/07/2017 | PI | Thanks to contact centre for helpful advice and guidance |
| 20/07/2017 | NS | Thanks to the Community and Leisure team for removing obscuring trees |
| 24/07/2017 | PI | Thanks to contact centre for sorting out an issue |
| 25/07/2017 | NS | Thanks for clearing an overgrown area in Windermere |
| 31/07/2017 | PI | Thanks to recycling crew for collection a missed bin |
| 01/08/2017 | NS | Rang to thank us for returning to collect a recycling bin |
| 01/08/2017 | NS | Big thank you to emptying her bins for her first assisted collection |
| 04/08/2017 | NS | Thank you for such efficient service |
| 08/08/2017 | NS | Thanks to Parks for their assistance in Cumbria and Britain in Bloom |
| 25/08/2017 | NS | Thank you for the crew going the extra mile |
| 25/08/2017 | NS | Thanking us for a prompt response from this morning calls |
| 08/09/2017 | NS | Well done to Streetscene employee |
| 08/09/2017 | NS | Thank you for sending new recycling bins and replacing the old grey one |
| 08/09/2017 | PI | Thank you to the team for arranging an election. The venue was excellent |
| 13/09/2017 | NS | Thank you for collecting our missed bin |
| 26/09/2017 | NS | Many Thanks for helping us organise our wedding |
| 27/09/2017 | NS | Thank you to collection team who collected his bin even though he forgot to put it out |
| 03/10/2017 | NS | Thank you for the support from your team |
| 19/10/2017 | NS | Thanks for a comprehensive explanation to the owners |
| 20/10/2017 | NS | Thanks for collecting my missed bin |
| 31/10/2017 | NS | Record his appreciation for the waste and recycling crews |
| 14/11/2017 | R | Praise to whole organisation for achieving disability employer award |
| 16/11/2017 | NS | Thank you for replacing green bin |
| 21/11/2017 | NS | Thank you for the leaflets that were sent to her and phone call |
| 28/11/2017 | NS | Thank you for delivering my new bin |
| 28/11/2017 | NS | Praise for the driver sweeping up the broken glass |
| 05/12/2017 | NS | Thank you for street sweeper team who cleared Chapel Lane, Kirkby Lonsdale |
| 07/12/2017 | NS | Thank you to drivers for being considerate when driving past their horses |
| 08/12/2017 | SD | Thank you for the great service from the housing team |
| 11/12/2017 | NS | Thank you very much for coming to visit us |
| 11/12/2017 | NS | Thank you for supporting the parish council by presenting ideas on improving public spaces |
| 13/12/2017 | NS | Thank you for sweeping Long Close of the loose grit |
| 01/01/2018 | NS | Thank you for sweeping pavements at Daltongate and Lightburn Road |
| 03/01/2018 | NS | Thank you for the crew member that helped picking some bins up |
| 09/01/2018 | NS | Thank you for the member of staff that came to take my rubbish away |
| 01/02/2018 | NS | Thank you for making our wedding so special |
| 16/02/2018 | NS | Thank you for an excellent sweeping job in Sweden Park |
| 18/02/2018 | PI | Thanks for appreciation of services provided |

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| 28/02/2018 | NS | Big thank you for organising and support |
| 01/03/2018 | NS | Thank you to Streetscene depot manager. Excellent representative, polite and eager to help |
| 01/03/2018 | PI | Thank you for supporting Milnthorpe Parish Council in a PSPO application |
| 01/03/2018 | SD | Thank you for bringing together an action focus for various constituencies in Sedbergh |
| 02/03/2018 | NS | Thank you for the crew turning up in the bad weather |
| 05/03/2018 | NS | Special mention to the 2 men that stayed upright on the ice |
| 08/03/2018 | PI | Thank you for the excellent customer service her mother had from us |
| 15/03/2018 | NS | A brilliant job the crews were doing picking up the litter on A591 |
| 16/03/2018 | NS | Thanks to Streetscene crews |
| 19/03/2018 | NS | Thank you @SouthLakelandDC who are doing exactly what they said they would, just a day later |
| 19/03/2018 | NS | Thank you for the bin men reaching Sedbergh in the bad weather |
| 19/03/2018 | NS | Thank you to the public protection team for their support from a previous employee |
| 19/03/2018 | PI | Thank you to Ben Wright for helping clear pathways for communities in the bad snow |
| 27/03/2018 | NS | Rang to say thank you to Streetscene for moving a bin so he could get out |
| 29/03/2018 | SD | Help from officers who arrange support for their neighbour to have their roof fixed |
| 29/03/2018 | NS | Thank you to the crew member for his care and consideration regarding moving a green bin |

Total **72**