

## Appendix 2 - Responses to Draft Homeless Strategy Review 2019

Respondent	Comments	SLDC Response	Change Required to the Strategy
Cllr Giles Archibald Leader of SLDC	Is this information now in the public domain?	Yes – consultation with Ward Members, Parish Councils, statutory and voluntary agencies with an interest in homelessness and Penny is looking into getting the draft onto the Consultation pages of the web-site  ( Consultation on SLDC website citizen space, Facebook and Twitter)	None required.
	Do we have the housing arrears data in more detail? Can we get it from SLH, for example	We can get this information from Registered Providers such as SLH, though it is the loss of an assured shorthold tenancy in the private rented sector that is the main cause of homelessness in South Lakeland. That’s why the Strategy’s Action Plan has an action to roll out an early warning system where landlords (in the private rented and social rented sector) will notify Housing Options if a tenant is getting into trouble with their rent, i.e. possession proceedings. We have a system set up with SLH which seems to work well. Data from the Court service used to break down the figures to District level but they don’t anymore unfortunately. It would be useful for the Strategic Homelessness Group to monitor these types of figures as part of the monitoring/implementation of the Strategy.	Add to the action “8. Review and monitor the reasons for loss of assured shorthold tenancies in the private rented sector.”
	How are officers proposing to track the actions?	The Strategy and Action Plan would be monitored by the Strategic Homelessness Group and Housing Advisory Group on an annual basis.	None required.
Cllr Giles Archibald Leader of SLDC	It seems a long but important list of actions. Do we have the resources to do it all?	It is ambitious but as the Action Plan is being reviewed annually we can review the position and resources required. It is recognised that we will be	None required.

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		working in partnership with others to help deliver these actions	
<p>Diane Harrison Intensive CCC Carlisle Early Help Manager (Youth Homelessness and Housing, Health &amp; Wellbeing) Early Help &amp; Targeted Youth Support Children and Families Services CCC</p>	<p>Appendix 1 – Homelessness Strategy – Action Plan Draft 2019 - 2020 <b>PRIORITY 1</b> – Homelessness Prevention Conduct a review of the education programme in schools and redesign this to ensure it remains effective. Using best practice from elsewhere develop an education plan to target young people in schools (Year 9-10) and further education colleges. Deliver on a cyclical basis. One element of the PCC project was the development of homeless prevention sessions for delivery in schools/colleges/youth groups.</p> <p><i>The CCC's Youth Homeless and Housing Team has developed 2 sessions around homeless prevention and these have been piloted in a range of settings (colleges, NCS, schools). These lesson plans have been assessed by the PSHE Association and have been awarded their accreditation of a quality resource. We will be publicising these sessions to school and are keen to deliver in partnership, where possible.</i></p>	<p>Further information on the PHSE accredited lesson plans/digital badges which enable YP to work on pre tenancy issues would be welcomed?</p>	<p>None required.</p>
	<p>Input into the development of the care leavers joint protocol</p>		<p>Timescale inserted into the draft.</p>

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	Timescale? Dec 2019?		
Diane Harrison Intensive CCC Carlisle Early Help Manager (Youth Homelessness and Housing, Health & Wellbeing) Early Help & Targeted Youth Support Children and Families Services CCC	Monitor the implementation of the 16/17 year old Protocol and Local Commitment for South Lakeland. <i>Intensive Early Help Manager (CS) HOM</i> <i>This other role no longer exists; this is my updated job title. I monitor use of ETA on a monthly basis; this asks about the use of B&amp;B.</i>	The Action Plan will be updated accordingly.	Update to the Action Plan to reflect change in job title.
	<ul style="list-style-type: none"> <li>• Review the Protocol and Local Commitment to ensure that they are up-to-date.</li> </ul> <i>This is done in partnership so would suggest change of working to read: As part of the Protocol Implementation Group, engage in timely reviews of the Protocol etc</i>	Agreed. The Action Plan will be updated accordingly.	Update to the Action Plan to suggested wording.
	<ul style="list-style-type: none"> <li>• Ensure that no 16-17 year olds are placed in bed and breakfast and monitor on quarterly basis</li> </ul> <i>Can the strategy group ensure this?</i>	This can be monitored by the Strategy Group on a quarterly basis.	None required.
	PRIORITY 3 – Ensuring the right support is available to those that need it. See earlier comment in strategy re SP	Strategy can be updated accordingly.	Update to the Strategy Action Plan.
	Supporting People Registered Providers Support Providers <i>Should read: Relevant CCC Service Leads (SP is inaccurate)</i>	Agreed. The Action Plan will be updated accordingly.	Update to the Action Plan.

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	<p>Feed into the commissioning process for Supporting People funded services to represent the needs of South Lakeland. <i>Replace SP with: supported short term accommodation services</i></p>	<p>Agreed. Strategy Action Plan to be updated.</p>	<p>Update the Strategy Action Plan.</p>
<p>Diane Harrison Intensive CCC Carlisle Early Help Manager (Youth Homelessness and Housing, Health &amp; Wellbeing) Early Help &amp; Targeted Youth Support Children and Families Services CCC</p>	<p>South Lakeland District Council Homelessness Strategy 2019 – 2024 Achievements from the Previous Strategy</p> <ul style="list-style-type: none"> <li>• <i>A 16/17 year old Joint Protocol was developed in partnership with a range of agencies including the County Council; a South Lakeland Local Commitment was signed up to and is working well.</i></li> <li>• <i>Cumbria County Council commissioned a Night stop service across Cumbria and in South Lakeland.</i></li> </ul>	<p>Strategy can be updated with this information.</p>	<p>Update to the Strategy.</p>
	<p>2.2.2 Key Actions Consider and implement options for pre-tenancy training where schemes do not already exist <i>As part of our PCC project, we have developed a range of on-line digital badges &amp; a core section of these focus on pre-tenancy topics/skills. These will be ready to launch later this month and are aimed at YP aged 14+. Let me know if you would like further detail on this?</i></p>	<p>Further information on the PHSE accredited lesson plans/digital badges which enable YP to work on pre tenancy issues would be welcomed?</p>	<p>None required.</p>

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Diane Harrison Intensive CCC Carlisle Early Help Manager (Youth Homelessness and Housing, Health & Wellbeing) Early Help & Targeted Youth Support Children and Families Services CCC	2.4 Ensuring the right support is available to those who need it  <i>SP doesn't really exist anymore... so may be better to talk about supported accommodation for key groups (YP/DV etc).</i>	Agreed. Strategy can be changed accordingly.	Update with new information.

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	<p>Section Three – Implementing the Strategy                      3.0 Funding and commissioning                      The budget position for these services remains unclear; we will continue to engage with the County Council to influence the outcome of these reviews.</p> <p><i>Suggest rewording to: Elements of the young people’s supported accommodation services have been re-commissioned for 1 year from 1<sup>st</sup> April 2019 – 31<sup>st</sup> March 2020 to have a consistent end date to contracts county –wide. The effect of this in South Lakeland has been no change and the service will be provided for a further year by Impact Housing through the South Lakeland Foyer.</i></p>	<p>The Strategy can be updated accordingly.</p>	<p>Update to the Strategy with this information.</p>

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Derek Samuel, Home Group	<p>I've reviewed the draft strategy, and wanted to feedback in relation to the Tackling Complex Needs section (though it's nothing that requires any amendment to the strategy necessarily).</p> <p>I note the Council's commitment to explore the establishment of step up/step down provision in South Lakeland, for people who suffer with mental illness, which we think is a very encouraging inclusion. Please let me know if you'd like some further information on our step up/step down services and some specific case studies from other areas where we have introduced them successfully.</p>	Yes this would be very useful in order to see how such as service would work in South Lakeland.	None required.