South Lakeland District Council Interim Council Tax Discretionary Relief Policy

(Under S13A – Local Government Finance Act 1992)

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1. Purpose

- 1.1. The purpose of this policy is to outline the conditions that should be satisfied in order for the Council to consider relief from Council Tax under section 13A of the Local Government Finance Act 1992.
- 1.2. The intention is to provide relief to Council Tax payers in need of help due to exceptional circumstances.

2. Policy Benefits

- 2.1 South Lakeland District Council recognises that it must be able to respond flexibly to the needs of the district if it wants to support strong and sustainable communities.
- 2.2 Section 13A discount awards will be used to help mitigate the escalation of needs that arise from unforeseen or exceptional circumstances, which threatens the ability to fund the cost of council tax.

3. Introduction

- 3.1 Section 13A of the Local Government Finance Act 1992 provides the council with additional discretionary powers to enable it to reduce the Council Tax liability where statutory discounts, exemptions and reductions do not apply.
- 3.2 These discretionary awards can be given to:
 - a) Individual Council Tax payers;
 - b) Groups of Council Tax payers defined by a common set of circumstances;
 - c) Council Tax payers within a defined area; or
 - d) To all Council Tax payers within the Council's area.
- 3.3 When deciding on whether to grant a discretionary award, the Council will consider each application on its merits. Principles of reasonableness will apply in all cases.
- 3.4 Given that the cost of any such award, unless funded by a specific Government scheme, has to be met by the District's Council Tax payers, any applications must meet the underlying principle of offering value for money to all residents of South Lakeland. This will be achieved by asking for a range of information to support each application.

4. Policy Details including Procedures

4.1 The Council will consider making a Section 13A award to applicants who meet the qualifying criteria, as specified in this policy.



- 4.2 The features of South Lakeland District Councils Section 13A Scheme are that:
 - a) it is discretionary;
 - b) an applicant does not have a statutory right to a payment;
 - c) the operation of the scheme is for the Council to determine;
 - d) the Council may choose to vary the way in which funds are allocated according to community needs;

If the applicant is dissatisfied with any decision taken on a claim that they have made they can ask for further details on the decision and make an appeal in line with Section 14 of this Policy.

5. Government Schemes

- 5.1 Where appropriate, Government may introduce a specific scheme in response to an event. Where such schemes are introduced, funding is normally fully met by Government, without impact upon the local Council Tax payer.
- 5.2 Any such schemes that are introduced, in so far as they fall to be administered under S13A of the Local Government Finance Act 1992, will be administered in accordance with instructions and guidance set out by Government.
- 5.3 If a scheme is introduced by Government, it will cease as soon as all funds have been distributed.

6. Eligibility Criteria

6.1 There are no pre-set criteria for the award of a Section 13A discount. Each application will be considered on its individual merits against the 4 conditions set out under 4.2 above.

7. Information Required to Support Applications

- 7.1 Each application shall include the following information:-
 - a) The level of discount being requested (i.e. is this for the full year's Council Tax or part of it);
 - b) The reason for the request (i.e. why is the discount wanted);
 - c) Period of time the discount is wanted for (i.e. the full financial year, part of financial year, or some other period of time);
 - d) Steps that have been taken to meet or mitigate the Council Tax liability (i.e. any other discounts or reductions awarded).



8. Awarding a Section 13A Discount

- 8.1 In deciding whether to make an award we will have regard to the applicant's circumstances.
- 8.2 Applicants will be asked to supply reasonable supporting evidence to substantiate the answers given to the questions above. This may include, but is not limited to:
 - a) income & expenditure statements;
 - b) any sources of credit balances;
 - c) any help which is likely to be available to the applicant from other sources;
 - d) other special circumstances the council should be aware of.

9. Crisis

- 9.1 The Council will consider requests for assistance from Council Taxpayers who, through no fault of their own, have experienced a crisis, or an event that has made their property uninhabitable e.g. due to fire or flooding.
- 9.2 The Council will consider applications on a case by case basis. Any reduction will be applied where a person remains liable to pay Council Tax and for which they have no recourse for compensation or to any statutory discounts or exemptions, or where the crisis or event is not covered by any insurance policy.
- 9.3 The Council will not consider applications from Council Tax payers where Government guidance or policy provides for a reduction in liability in specific circumstances for example, flood relief schemes.

10.Care Leavers

- 10.1 The Council may reduce or remit entirely the Council Tax liability of Care Leavers who satisfy the following criteria:
 - a) The person is a former relevant care leaver as defined within the Children (Leaving Care) Act 2000;
 - b) The person has left care and is aged between 18 and 25;
 - c) The person resides within South Lakeland and is liable to pay Council Tax to South Lakeland District Council.
- 10.2 Any award given will end on their 25th birthday.
- 10.3 Further information regarding Care Leavers can be obtained from the Cumbria Care Leaver Council Tax Exemption Policy, effective 1st April 2018.



11. Making a Claim

- 11.1. On line please download the Council Tax Discretionary Relief application from www.southlakeland.gov.uk
- 11.2. For any questions, please do not hesitate to contact Customer Services on 01539 733333, or email counciltax@southlakeland.gov.uk

12. Amount and Payment of S13A Award

- 12.1 The council will make a decision based on individual circumstances regarding how much to award. Decisions on eligibility will be assessed by the Revenues Specialist, and the final decision rests with the Finance Lead Specialist (Section 151 Officer).
- 12.2 If the award relates to a scheme set by Government, as referenced under 5.1 above, the award of any discretion will usually be set out by guidance provided. If this is not the case, the Council will determine the amount of award.
- 12.3 All awards will be made by crediting the award value to the Council Tax account to which it applies.
- 12.4 The start date of any award will not be earlier than 1st April in the year for which the application for assistance under this policy is received by the Council and the maximum length of the award will not exceed the end of the financial year in which the award is given.
- 12.5 S13A relief will end on either:
 - a) the last day of the current financial year; or
 - b) the date on which the need for the relief was removed

whichever is the earliest date.

13. Notification

13.1 South Lakeland District Council will notify the applicant in writing of the outcome of their request within 14 working days of the date of the decision. Where the request for a Section 13A Discount award is unsuccessful, or not met in full, the Council will explain the reasons why the decision was made, and explain the applicant's right of appeal.

14. The Right to Appeal

14.1 Appeals against the Council's decision may be made in accordance with Section 16 of the Local Government Finance Act 1992.



- 14.2 The Council Tax payer must in the first instance write to the Council outlining the reason for their appeal.
- 14.3 Where an appeal is received, an officer other than the original decision maker will reconsider the decision and notify the Council Tax payer accordingly. The Finance Lead Specialist (Section 151 Officer) will be consulted if deemed appropriate
- 14.4 Where the Council Tax payer remains aggrieved, a further appeal can then be made to the Valuation Tribunal. This further appeal should be made within 2 months of the decision of the Council not to grant any reductions. Full details can be obtained from the Valuation Tribunal http://www.valuationtribunal.gov.uk/Home.aspx

15.Fraud

- 15.1 The Council is committed to the fight against fraud. Any applicant who tries to fraudulently claim a Section 13A discount may have committed an offence under the Fraud Act 2006.
- 15.2 If the Council suspects that fraud may have occurred, the matter will be investigated as appropriate and this could lead to criminal proceedings.

16. Overpayments

16.1 If the Council becomes aware that the information contained in an application for S13A was incorrect or false, or that relevant information was not declared, the Council may seek to recover the value.

17. Policy Monitoring and Review

- 17.1 Awards under S13A of Local Government Finance Act 1992 are cash limited and therefore expenditure is not intended to exceed the amount agreed either through a fund determined by Government, or the amount determined by the Finance Lead Specialist (Section 151 Officer).
- 17.2 This policy will be reviewed on a regular basis and updated as appropriate to ensure it remains fit for purpose.
- 17.3 This Interim policy will be effective from 20th May 2020 relating to Council tax due for the 2020/21 financial year onwards.



18. Data Protection and Sharing Council Tax Information

18.1 The information provided by the Council Tax payer, or applicant, will be treated as confidential in accordance with the law. The Council has a duty to protect the public funds it administers, and may use information held about the Council Tax payer where the law permits, including but not limited to the prevention and detection of fraud. This may include sharing information with other council services and other organisations who administer public funds.

Document Control

Organisation	South Lakeland District Council
Title	Interim Council Tax Discretionary Relief Policy S13A
Version	1
Author	Helen Smith
Filename	S13A
Owner	
Subject	
Protective Marking	
Review Date	March 2022

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Revision History

Version Reviewed	Date Reviewed	Reviewed By	Description of Revision

Document Approval

Version	Approved By	Date
	Cabinet	
	Full Council	

Document Distribution

This policy is to be published on the website of South Lakeland District Council.

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