

Local Government Ombudsman Complaints 2020/2021

Complaints received

Category	Decision	Decision reason
Planning & Development	Closed after initial enquiries	Not warranted by alleged mal/service failure
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Planning & Development	Referred back for local resolution	Premature Decision - advice given
Corporate & Other Services	Closed after initial enquiries	Not warranted by alleged mal/service failure
Corporate & Other Services	Closed after initial enquiries	Sch 5.2 Local policing body & crime
Benefits & Tax	Closed after initial enquiries	26(6)(a) tribunal HB
Highways & Transport	Not Upheld	No worthwhile outcome achievable by further investigation
Environmental Services & Public Protection & Regulation	Referred back for local resolution	Premature Decision – advice given