

Appendix 2

Compliments received by service area		
Service Area	2020/2021 total received	2021/2022 total received
Street Scene, street cleansing	65	29
Business Grants	4	2
SLDC general	2	0
Arboriculture	2	2
Housing	0	8
Homelessness	0	3
Town View Fields Hostel	0	3
Recruitment	1	0
Staff	8	20
Customer Services	0	4
Locality	0	1
Complaints	0	1
Lake Wardens	2	1
Council Tax	1	0
Grounds Maintenance	0	3
Parks and Open Spaces	1	1
Parking	1	4
Bereavement Services	2	11
Covid Marshalls	1	1
Total	90	94