

Local Government Ombudsman Complaints 2021/2022

Complaints received

Category	Decision	Decision reason
Planning & Development	Closed after initial enquiries	Not warranted by alleged mal/service failure
Planning & Development	Closed after initial enquiries	26B(2) not made in 12 months
Planning & Development	Referred back for local resolution	Premature Decision - advice given
Planning & Development	Referred back for local resolution	Premature Decision - advice given
Planning & Development	Not upheld	No maladministration
Planning & Development	Not upheld	No maladministration
Planning & Development	Not upheld	No worthwhile outcome achievable by further investigation
Planning & Development	Not upheld	No worthwhile outcome achievable by further investigation
Planning & Development	Referred back for local resolution	Premature Decision - advice given
Corporate & Other Services	Closed after initial enquiries	Not warranted by alleged mal/service failure
Highways & Transport	Closed after initial enquiries	Not warranted by alleged mal/service failure
Highways & Transport	Referred back for local resolution	Premature Decision - advice given
Environmental Services & Public Protection & Regulation	Closed after initial enquiries	No worthwhile outcome achievable by further investigation
Environmental Services & Public Protection & Regulation	Closed after initial enquiries	Other reason not to investigate
Environmental Services & Public Protection & Regulation	Referred back for local resolution	Premature Decision – advice given